

Client Retention and Stabilization Resources

The documents provided below can assist you with your client retention and stabilization efforts.

- [Tips for Enhancing Long-Term Housing Stability](#). This page provides tips for enhancing the housing stability of clients once they have been placed in permanent housing.
- [Client Retention Interview Template](#). Providers can use this tool to conduct follow-up interviews with clients following placement into housing. The purpose of a retention interview is twofold: (1) it allows case managers the opportunity to conduct an in-depth review of a client's situation, thereby alerting them to potential problems before the problems become irreparable; and (2) it allows organizations to collect retention data needed to evaluate program performance and report to funders.

Select the desired resource above to access it.