HEALTHCARE AND HOUSING (H²) SYSTEMS INTEGRATION INITIATIVE JACKSONVILLE
Medicaid Coverage and Other Health Care Resources

> The information in this document is intended primarily to provide people working in subsidized housing and homeless assistance systems basic information about available health care resources. It is also intended to provide context for a discussion on gaps in needed health care services and treatment. The following resources are covered:
> - Federally Qualified Health Centers: Community Health Centers; Health Care for the Homeless
> - Safety Net Hospitals and Other Resources for the Uninsured
> - Veteran Health Resources
> - HIV/AIDS Resources
> - Behavioral Health Resources
> - Medicaid
> - Managed Care

HEALTH CARE RESOURCES AND MEDICAID COVERAGE

A variety of health care resources for low-income people exist at the federal and state level. These resources can take the form of health care directly accessible by individuals or funding that flows through organizations that provide health care and related services. Accessing certain resources requires enrollment (and re-certification) based on specific, documented eligibility criteria. As with housing resources, many health care resources focus on particular populations, such as people experiencing homelessness, people living with HIV/AIDS, veterans, or people with disabilities.

Federally Qualified Health Centers (FQHCs)[1]

The Federal Health Center Program serves medically underserved populations or areas, works with special populations, and provides for enhanced Medicaid reimbursement. The four types of health centers are: (1) Community Health Centers; (2) Health Care for the Homeless; (3) Migrant Health Centers; and (4) Public Housing Primary Care Health Centers. Details about Community Health Centers and Health Care for the Homeless Programs are below.

According to the Florida Association of Community Health Centers, there are 50 FQHCs and 2 Look-Alikes in Florida. There are two FQHCs in Jacksonville-Duval County: The I.M. Sulzbacher Center for the Homeless and Agape Community Health Network.

Community Health Centers[2]

Community Health Centers deliver comprehensive, high-quality preventative and primary health care to patients regardless of their ability to pay. They also provide oral health and behavioral health care tailored to the needs of the communities they serve. Community Health Centers offer a sliding fee discount to people who qualify based on income. According to the HRSA Health Center Program, there are 48 Community Health Centers in Florida, including the I.M. Sulzbacher Center for the Homeless and Agape Community Health Network in Jacksonville.

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[1] Florida Association of Community Health Centers, "Florida's FQHCs," http://www.fachc.org/about-member-centers.php
[2] HRSA Health Center Program, "2014 Health Center Program Grantee Profiles: Florida," http://bphc.hrsa.gov/uds/datacenter.aspx?q=d&year=2014&state=FL#glist

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Agape Community Health Network[3]

The Agape Community Health Center Network is a Joint Commission Accredited and Primary Care Medical Home Certified network of Community Health Centers located throughout the City of Jacksonville. The Agape medical team includes primary care physicians, pediatricians, pharmacists, advanced registered nurse practitioners, physician assistant, registered nurses, licensed practical nurses, and licensed clinical social works.

Agape Community Health Centers provide a number of primary care services for men, women, and children, including:

- Well and Sick Care
- Immunizations
- Disease Management
- Annual Examinations

- Mental Health
- Pap Tests
- Birth Control
- Family Planning

- Lab Services
- On-Site Pharmacy
- Health Insurance Enrollment Assistance
- Eligibility Screening, & Verification

Agape Community Health Centers also help patients manage and treat chronic health conditions, including asthma, high blood pressure, diabetes, high cholesterol, heart disease, and prostate screenings. Agape also operates a mobile medical bus targeting chronic diseases such as asthma, diabetes, high blood pressure, and COPD.

Health Care for the Homeless Programs[4]

Health Care for the Homeless Programs emphasize a multi-disciplinary approach to delivering care to homeless persons, combining aggressive street outreach with integrated systems of primary care, mental health and substance abuse services, case management, and clinical advocacy. Emphasis is placed on coordinating efforts with other community health providers and social service agencies.

There are 14 federally-funded Health Care for the Homeless Programs in Florida, including the I.M. Sulzbacher Center for the Homeless in Jacksonville.

I.M. Sulzbacher Center for the Homeless[5]

The Sulzbacher Downtown and Beaches Clinics offer integrated medical, dental and behavioral health services, ensuring a comprehensive approach to patient care.

Primary Care – The Sulzbacher Center's Primary Care Clinics provide comprehensive medical assessments and treatment. Services include management of acute and chronic conditions such as asthma, hypertension, diabetes and emphysema/bronchitis. They also offer optometry services, including free and low-cost glasses to eligible patients. Other services include flu vaccinations, health/nutritional education, HIV/AIDS screening/education, immunizations, labs, STD testing and referrals to specialty care. Patients also benefit from the availability of case management services.

Behavioral Health – Behavioral health clinicians provide assessments and psychiatric counseling services, including individualized treatment plans, medication management, and substance abuse (in partnership with River Region Human Services).

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[3] Florida Department of Health Duval County, "Agape Community Health Network," http://duval.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/agape-community-health-network/index.html
[4] National Healthcare for the Homeless Council -Florida Profile, https://www.nhchc.org/hchdirectory/fl/
[5] National Healthcare for the Homeless Council, "I.M. Sulzbacher Health Care for the Homeless," https://www.nhchc.org/directory/i-m-sulzbacher-health-care-homeless/

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Dental – The Sulzbacher Clinics provide comprehensive dental services to homeless individuals for a nominal fee, as well as accepting a limited number of Medicaid patients. Clinics also provide an array of oral health care services for adults and children, including (but not limited to) fillings, periodontal therapy, bridges, crowns, dentures and oral surgery.

Vision – Sulzbacher Center has a full-time optometrist for eye-exams and glasses.

Medication Assistance – The Sulzbacher Clinics operate dispensaries, providing low cost medications in a convenient setting for patients seen by their healthcare professionals. They also participate in Prescription Assistance Programs to help patients who meet the required guidelines access medications free of charge or at a significantly reduced cost.

Medical Outreach – A critical factor in the success of the Sulzbacher Clinics is the **Sulzbacher Homeless Outreach Project Expansion (HOPE) medical outreach program.** The program utilizes trained medical outreach specialists to engage individuals who are living on the street. Clinical staff travels with the van to provide health and psychiatric services. The HOPE Teams also distributes clothing, blankets, food, water, and basic hygiene items to the homeless. The Sulzbacher Center currently operate two medical HOPE vans. One works with the Sulzbacher Beaches Clinic and serves beach communities such as Jacksonville Beach, Neptune Beach and Atlantic Beach. A second HOPE team serves the greater downtown area with the Sulzbacher Downtown Clinic.

Medical Respite – Medical respite programs serve people experiencing homelessness who are ready to be discharged from a hospital but too frail to recover on the streets or in shelters. The goal of respite care is to stabilize a homeless patient's medical condition so that they can transition safely to self-care. The Sulzbacher Center has a 20-bed Medical Respite facility at its downtown campus; it operates as a short-term transitional unit where patients who meet admission criteria are provided medical management and supportive care during the final stages of recovery from illness or surgery.

Safety Net Hospitals and Other Health Resources for the Uninsured

Safety Net Hospital Alliance of Florida[6]

The Safety Net Hospital Alliance of Florida advocates on behalf of Florida's 14 safety net hospital systems located in the most densely populated areas, with clinics and transfer agreements covering Florida's rural communities and coast to coast.

Safety net hospitals represent just 10% of the state's hospitals, yet provide over 50% of the charity care in Florida, and nearly 50% of all Medicaid hospital care. 75% of their patients are government-sponsored or uninsured and their Medicaid/uninsured patient caseload is 66% higher than the rest of the hospital industry.

UF Health Jacksonville - Plans are underway to build a 110-bed, full-service community hospital in north Jacksonville. Shands Jacksonville North will provide greater access to more health care services for north Jacksonville residents, as well as those living in surrounding communities.

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[6] Safety Net Hospital Alliance of Florida, http://safetynetsflorida.org/

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Free Clinics[7]

Free health and medical clinics offer services free of cost or for a nominal fee to persons who have limited income, no health insurance, or do not qualify for Medicaid or Medicare. There are a total of 666 free clinics in the state of Florida, 38 of which are in Jacksonville.

Legacy of Care Health Center[8] - provides comprehensive healthcare services to the uninsured and underinsured. Patients must be 21 years or older, have no public or private health insurance, and have a monthly gross income at or below 200% of Federal Poverty Level. Services provided include basic primary care, physical examination, prescription medications, laboratory testing, diagnostic testing, specialty referrals, cancer screening (cervical, breast, colorectal, prostate), screening in osteoporosis, peripheral artery disease, preventive dental care and patient education.

Community Health Outreach[9] - offers services to the underserved, the uninsured, and the food insecure, including American service veterans, in Duval County. Services provided include emergency dental treatment, primary medical care, food assistance, preventive medical and dental care, health awareness programs, and confidential pregnancy testing & optional counseling.

Volunteers in Medicine Jacksonville[10] - provides free outpatient medical service to those who are employed but cannot afford health insurance or health care for themselves and their families. Patients must have annual incomes between $13,000 and $29,425, with an additional $4,160 allowed for each dependent in the household. One or more family members must be gainfully employed at least 20 hours per week and live or work in Duval County. Services include primary care, preventive health education, laboratory studies, and most medications at no cost to uninsured patients. The clinic also has secondary relationships with specialists, who offer their vital services free of charge. Services also include the referral of patient care to hospitals and specialty triage.

The Way Free Medical Clinic[11] - established under the guidance of the Clay County Health Department to meet an increasing demand for basic medical care for the indigent population of Clay County. Staffed with volunteer doctors, nurses, clerical workers and translators. The clients served are all without insurance and qualify financially at or below 200% of the Federal Poverty Guidelines. Provides free basic medical services as well as laboratory testing, referral services, prescription medications and educational services.

Muslim American Social Services (MASS) Free Clinic (formerly known as The Muslim Care Clinic)[12] - non-profit, volunteer led, multicultural community organization that is dedicated to providing free high quality healthcare services for uninsured residents of Duval County at or below 200% poverty level. Able to accommodate 40 + patients per week.

We Care Jacksonville[13]

We Care Jacksonville improves healthcare access to the uninsured and underserved by coordinating a network of medical volunteers and donated healthcare. To be eligible to receive medical assistance from We Care's network of service providers, patients must live in Duval County; be 18 years of age

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[7] Free Clinic Directory, "Free and Income Based Clinics in Florida," http://www.freeclinics.com/sta/florida
[8] Legacy of Care Health Center, "Services," http://www.legacyofcare.net/services
[9] Community Health Outreach Jacksonville, http://chojax.org/
[10] Volunteers in Medicine Jacksonville, http://vim-jax.org/
[11] The Way Free Clinic, http://thewayclinic.org/
[12] MASS Free Clinic, http://www.massclinic.org/
[13] We Care Jacksonville, http://wecarejacksonville.org/

or older; be without any insurance, Medicare, Medicaid, or other health care coverage; and/or have income that is at or below 200% of the poverty level as defined by the Federal Government. We Care refers patients to medical specialists that will see them at no charge. Primary healthcare clinics refer patients to We Care for specialty services, such as diagnostic tests, procedures, specialist consultation, surgery, cancer evaluation and treatment, and rehabilitation treatment and services.

Beaches Health and Wellness Project[14]

The Beaches Project is a collaboration between Baptist Beaches Hospital, The Beaches Emergency Assistance Ministry (BEAM), I.M. Sulzbacher Beaches, Mission House, and We Care Jacksonville. The purpose of this collaboration is to have a We Care RN/Case Manager review and manage uninsured, high utilizers of the emergency room and hospital in order to facilitate their care and arrange for their needs upon discharge. Patients are referred to one of the free area clinics, either Sulzbacher or Mission House, so that they have a medical home for primary care. BEAM is available for patients to access emergency funds, food, help with transportation, or other emergency needs. The We Care RN/Case Manager continue to see patients following discharge to manage medication compliance and follow-up appointments. If needed, We Care refers patients to medical specialists.

Community Connections – Health Hub[15]

Community Connections opened the Health Hub in 2015. The Health Hub is not a medical clinic, but serves to increase access to healthcare for at-risk and homeless clients by providing preventive screenings, group and individual education and training, and medical referrals. Assisting at the Health Hub is Community Connection's formal partner, the University of North Florida's School of Nursing (UNF). UNF is providing staffing from senior nursing students (under the supervision of Associate Professor Connie Roush, RN, PhD).

Veteran Health Resources[16]

North Florida/South Georgia Veterans Health System

Jacksonville is home to two VA outpatient clinics – the Jacksonville Outpatient Clinic and Southpoint Clinic – in addition to a Vet Center.

Healthcare for Homeless Veterans Program

Healthcare for the Homeless Veterans (HCHV) programs initially served as a mechanism to contract with providers for community-based residential treatment for Veterans experiencing homelessness. Now many HCHV programs serve as the hub for a myriad of housing and other services which provide the VA a way to outreach and assist homeless Veterans by offering them entry to VA care. The central goal is to reduce homelessness among veterans by conducting outreach to those who are the most vulnerable and are not currently receiving services and engaging them in treatment and rehabilitative programs. HCHV's Contract Residential Treatment Program ensures that Veterans with serious mental health diagnoses can be placed in community-based programs that provide quality housing and services.

The North Florida/South Georgia Veterans Health System's Health Care for Homeless Veterans Program is the gateway to services for most homeless Veterans. HCHV outreaches to Veterans on

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[14] We Care Jacksonville, "Beaches Health and Wellness Project," http://wecarejacksonville.org/patients/

[15] Community Connections of Jacksonville, "Wellness Center," http://communityconnectionsjax.org/housing/

[16] U.S. Department of Veterans Affairs, "North Florida/South Georgia Veterans Health System," http://www.northflorida.va.gov/NORTHFLORIDA/services/homeless/index.asp

streets, in shelters and at local soup kitchens to engage and assist them in connecting with VA services that could help. **The HCHV teams are based in Gainesville, Lake City, Jacksonville and Tallahassee.**

Homeless Patient Aligned Care Teams (H-PACTs) Program

The North Florida/South Georgia Veterans Health System operates a Homeless Patient Aligned Care Teams (H-PACTs) Program, which implements a coordinated homeless primary care model that focuses on improving the access, care coordination, and quality of treatment of alcohol and other substance use for homeless veterans and veterans at risk of becoming homeless. H-PACTs provides a coordinated "medical home" specifically tailored to the needs of homeless Veterans that integrates clinical care with delivery of social services with enhanced access and community coordination.

Health Care for Re-Entry Veterans Program

The Health Care for Re-Entry Veterans Program is a collaboration with the Department of Corrections and focuses on the special needs of Veterans preparing to leave state or federal prison systems. Specialists work with Veterans to make plans and connect with VA and community services to ensure their success and prevent a return to incarceration.

Veterans Justice Outreach Program

The Veterans Justice Outreach Program works in much the same way as the Re-Entry Veterans program, but focuses on Veterans serving in local jails and treatment courts. Specialists work to bridge the gap between VA treatment and the court system when the court determines that this is in the Veteran's best interest.

Homeless Veterans Dental Initiative

The Homeless Veterans Dental Initiative provides for a complete course of dental treatment for Veterans who successfully participate in one of the housing programs for at least 60 days. Veterans receive care through community providers and are able to receive a full range of dental services. Restoring smiles and self-esteem, one Veteran at a time.

HIV/AIDS Resources

Florida Department of Health in Duval County Comprehensive Care Center[17]

The Florida Department of Health in Duval County (DOH-Duval) Comprehensive Care Center (CCC) is the largest provider of HIV specialty medical care in Jacksonville, Florida, serving 1,603 active patients diagnosed with HIV/AIDS. The comprehensive services offered at DOH-Duval include outpatient medical care, pharmacy services, dermatology, laboratory, digital x-rays; testing/referral/linkage, Medicaid case management (Project AIDS Care), medical case management, dental services, health education/risk reduction programs, mental health counseling, and medication adherence counseling.

DOH-Duval CCC also operates two satellite clinics for clients needing services outside of regular business hours. These clinics operate two evenings a week: one at the Sulzbacher Center, and the other at the Westconnett Family Health Center. These clinics operate in concert with a mobile testing unit that conducts rapid HIV testing, counseling, and linkage on-site.

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[17] Florida Department of Health Duval County, "HIV Clinical Services: Comprehensive Care Center," http://duval.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/hiv-clinical-services1/index.html

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River Region Human Services, Inc.[18]

Testing and Services for HIV/AIDS - River Region's AIDS Outreach Department provides educational and testing services to the Jacksonville community, including free and confidential HIV testing, pregnancy testing, pre- and post-test counseling, risk/reduction assessments, referrals to substance abuse services, mental health services, referrals for medical treatment, and HIV/AIDS educational classes.

Counseling, Testing and Referral (CTR) Program - CTR is designed to increase an individual's knowledge of their HIV status, encourage and support risk reduction, and provide referrals for medical, social, prevention, and partner services. Participants learn the benefits and consequences of HIV testing; the risks for HIV transmission and prevention; the types of HIV antibody tests available/used; meaning of test results; the importance of obtaining test results and explicit procedures; and where to obtain more information or other services such as medical, mental health, or substance abuse.

Lutheran Social Services AIDS Care and Education Program (ACE)[19]

The ACE Program is one of the few initiatives in Northeast Florida that provides wraparound services to HIV/AIDS patients, providing 1,195 clients with access to vital services, including medical case management, quality medical care, lifesaving medications, therapeutic interventions, peer-led and clinician-based support groups, psychiatric services, financial management & housing assistance, government benefits, life-coping strategies & skills, and a community food pantry. The ACE Program works in conjunction with federal programs such as Ryan White and Medicaid Waiver Case Management, Ryan White Mental Health Program, and HOPWA.

University of Florida Center for HIV/AIDS Research, Education and Service (UF CARES)[20]

UF CARES is the only comprehensive pediatric and family-focused HIV and AIDS program in Northeast Florida and South Georgia. Its Rainbow Center provides primary, secondary and tertiary care for HIV-exposed and infected individuals and families. In addition to basic medical care, the center provides medical case management, pharmacy services, health education, nutrition and mental health counseling. Trained and experienced medical case managers offer disease management for HIV and other diseases impacting patients. Coordinated care planning is in concert with physicians and nurse practitioners. A transitional program is available for pediatric and adolescent patients to enter adult care within the same location and with familiar staff with emphasis on health care navigation and self-management.

Northeast Florida AIDS Network (NFAN)[21]

NFAN provides HIV prevention and education, HIV counseling, case management, social services, advocacy, housing assistance, and volunteer opportunities. Direct social services include a food bank, support groups, and transportation. Through the coordination of care, NFAN's case management staff provides needed linkage and support services to those living with HIV/AIDS, their families and caregivers.

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[18] River Region Human Services, Inc., "HIV/AIDS Services," http://www.rrhs.org/outreach-community-services/hivaids/
[19] Lutheran Social Services, "AIDS Care and Education," http://lssjax.org/programs/aids-care-education/
[20] The Medical Home – HIV Evaluation & Resource Team (MED-HEART), "University of Florida – UF Cares," http://medheart.hdwg.org/spns/ufcares
[21] North East Florida World AIDS Day Committee, "Northeast Florida AIDS Network," https://neflworldaidsday.org/m/location/view/Northeast-Florida-AIDS-Network

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Community Rehabilitation Center[22]

Community Rehabilitation Center offers medical assistance to individuals of all ages with HIV/AIDS. Services consist of anonymous HIV/AIDS testing, Ryan White mental health counseling, Project AIDS Care (PAC) Waiver for Medicaid recipients, and housing assistance through HOPWA. PAC Waiver case management offers a range of client-centered services that links consumers with health care, psychosocial and other services. It ensures timely and coordinated access to medically appropriate levels of health and support services. It also includes inpatient case management services that prevent unnecessary hospitalization or that expedite discharge from an inpatient facility.

The Community Rehabilitation Center also transports consumers to the Center and to their medical appointments. Medical case management consisting of coordinated care between the case manager, behavior health provider and medical doctor is provided as well.

AIDS Healthcare Foundation Wellness Center[23]

In December 2012, the AIDS Healthcare Foundation opened its twelfth Wellness Center in the U.S. in Jacksonville. The AHF Wellness Center is designed to make testing for STD's accessible, convenient and affordable, as well as to encourage regular sexual health screenings as part of routine health care for all sexually active people. Services offered include: free Chlamydia screening and treatment; free Gonorrhea screening and treatment; free Syphilis screening and treatment and free HIV testing.

Behavioral Health Resources

Florida Department of Health in Duval County – Behavioral Health Services Program[24]

The Behavioral Health Services Program at the Florida Department of Health in Duval County provides mental health counseling and psychiatric services for adults and children. Individual, couple, and family counseling is offered. Behavioral Health Services employs Licensed Clinical Social Workers, Licensed Mental Health Counselors, and a psychiatrist.

Mental Health Resource Center (MHRC) – Link Program[25]

MHRC is a non-profit Florida corporation that provides a wide range of mental health and behavioral health care services to the community, including the LINK Program. The LINK Program provides a wide range of mental health, substance abuse, diagnostic, crisis intervention, habilitation, rehabilitation, and housing services to individuals who have a serious and persistent mental illness and are homeless or at risk of becoming homeless in Duval County. Crisis counseling and referrals are provided for all who are homeless.

LINK's services include: outreach, screening and diagnostic assessment; housing referrals and short-term housing funds; intensive case management; psychiatric evaluation; and medication management. Information and referral services include: referrals for primary health care; job training; placement and education services; accessing employment or entitlement benefits; rehabilitation through job training and living skills acquisition; and assistance in obtaining any other services

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[22] Community Rehabilitation Center, "HIV/AIDS," http://communityrehabcenter.org/?services=hivaids
[23] AIDS Healthcare Foundation, "AHF Opens Wellness Center in Jacksonville, FL, Offering Free HIV & STD Testing on Dec. 8th, http://www.aidshealth.org/#/archives/15345
[24] Florida Department of Behavioral Health Duval County, "Behavioral Health," http://duval.floridahealth.gov/programs-and-services/clinical-and-nutrition-services/behavioral-health/index.html
[25] City of Jacksonville and Duval County, "Mental Health Services," http://www.coj.net/departments/special-services/behavioral-and-human-services/mental-health-services.aspx

needed during this stabilization period (e.g. glasses, dental work, support groups, identification, and representative payee referrals). Training and coordination with other community service providers is also integral to support the services of this program. Upon stabilization in the community, individuals served by the LINK program are referred to local providers for long-term services.

River Region Human Services[26]

River Region provides a wide variety of prevention, education and treatment services for drug and alcohol abuse or addiction, mental health issues, and HIV/AIDS for Northeast Florida community, including metro Jacksonville and residents of Baker, Clay, Duval, St. Johns and Nassau counties. Services provided include mental health case management, supported housing, and rehabilitative services for adults with severe and persistent mental illness. River Region Human Services also administers three Peer-staffed Drop-In Centers for persons with mental health or co-occurring substance use disorders.

Northwest Behavioral Health Services[27]

Northwest Behavioral Health Services is licensed by the State Department of Children and Families for behavioral health services and is internationally accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF). Services provided include Mental Health case management, supported housing, and outpatient counseling services for adults with severe and persistent mental illness. The waiting list for case management is currently 3-4 months.

Wekiva Springs Center[28]

Wekiva Springs Center offers a highly structured mental health and dual diagnosis programs that utilize a combination of cognitive behavioral techniques and the 12 step model for treating men and women who are experiencing problems with psychiatric illness, trauma related disorders and/or substance abuse. The programs are designed to provide the highest level of direct patient care possible. The approach to wellness is multifaceted and multidisciplinary.

The main modalities include group therapy, psychoeducational groups, individual crisis management, nutritional education, activity therapy, family therapy and medical interventions. Other interventions including one-to-one individual therapy is determined by physician and/or treatment team.

Gateway Community Services[29]

For over 37 years, Gateway has been a recognized leader in the treatment of addictive diseases for adults, adolescents and families in Jacksonville and Duval County. The Gateway campuses include 3 residential treatment locations, 6 recovery housing sites, the only non-profit medical detox center in Duval County, a state-of-the-art early learning center and a growing outpatient services program. The full continuum of treatment available at Gateway includes medically managed protocols, prevention, transitional housing, and on-site and off-site stable living environments where men, women and families learn to live a successful recovery model.

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[26] River Region Human Services, Inc., "Mental Health Services at River Region," http://www.rrhs.org/mental-health/
[27] Northwest Behavioral Health Services, Inc., http://www.nwbh.org/about_us0.aspx
[28] Wevika Springs Center, "Mental Health Program," http://www.wekivacenter.com/Our%20Programs/Womens-mental-health.shtml
[29] Gateway Community Services, "2014-2015 Annual Report," http://www.gatewaycommunity.com/PDF/Annual%20Report%202014-2015.pdf

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LFS Health Systems (LSFHS)[30]

LSFHS is the not-for-profit behavioral health Managing Entity (ME) contracted by the Florida Department of Children and Families to serve a 23-county region in Northeast and North Central Florida. LSFHS provides contract management, needs assessment, and performance monitoring of state-funded behavioral health services. LSFHS also offers community-based care coordination to address individuals' health needs promptly and effectively; provides training and professional development opportunities to providers, consumers and stakeholders; leads and supports consumer advocacy efforts; and continually seeks to build innovative private-public partnerships to more effectively meet emerging community needs.

The LSFHS network consists of more than 35 leading behavioral health organizations that provide a comprehensive range of mental health, substance abuse, and primary care services for uninsured children, adults, and families who lack the financial resources to afford care. Providers care for special populations that include chronically homeless individuals, individuals with a serious mental illness, HIV-positive substance abusers, and veterans.

[For a list of LSFHS behavioral health organizations in Duval County, please see Appendix A].

FLORIDA HEALTH CARE FUNDING AND MANAGEMENT

Medicaid

Florida State Medicaid Plan[31]

Overview: Historically, Medicaid eligibility was restricted to specific categories of low-income individuals, such as children, their parents, pregnant women, the elderly, or individuals with disabilities. In most states, adults without dependent children were ineligible for Medicaid, regardless of their income, and income limits for parents were very low. The Affordable Care Act (ACA) extended Medicaid to nearly all nonelderly adults with incomes at or below 138% of poverty (about $32,500 for a family of four in 2013). All states had previously expanded eligibility for children to higher levels than adults through Medicaid and the Children's Health Insurance Program (CHIP). **Florida has not yet implemented Medicaid expansion under the ACA.** As of May 2015, Medicaid and CHIP cover 3,496,934 Florida residents. There are an estimated 1,795,000 additional people who would be eligible for Medicaid coverage if Florida accepted the expansion.

According to analysis by the Robert Wood Johnson Foundation and the Urban Institute, Florida is projected to lose out on $66.1 billion in Medicaid funding – more than any other state – over the decade beginning in 2014, as a result of its decision to not expand Medicaid.

U.S. Representative Corrine Brown (Florida's 5th District) is currently working with the Florida Health Solutions Political Action Committee to push for a ballot initiative to expand Medicaid in Florida.

How Care is Delivered in Florida Medicaid: In Florida, the Agency for Health Care Administration (Agency) is responsible for Medicaid. The Agency successfully completed the implementation of the Statewide Medicaid Managed Care (SMMC) program in 2014. Under the SMMC program, most Medicaid recipients are enrolled in a managed care health plan. Nationally accredited health plans were selected through a competitive procurement for participation in the program.

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[30] LFS Health Systems, http://samh.lsfnet.org/Pages/default.aspx

[31] The Henry J. Kaiser Family Foundation, "The Florida Health Care Landscape," http://kff.org/health-reform/fact-sheet/the-florida-health-care-landscape/ and HealthInsurance.Org, "Florida Medicaid," https://www.healthinsurance.org/florida-medicaid/

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Florida Home and Community Based Services Waiver Programs[32]

Florida has seven Medicaid 1915(c) HCBS Waivers:

FL Project AIDS Care (0194.R05.00)
Provides case management, day health care, homemaker, personal care, skilled nursing care-RN/LPN, specialized medical equipment and supplies, therapeutic management of substance abuse, chore-pest control/other, education and support, environmental accessibility adaptations, home delivered meals, restorative massage, and specialized personal care for children in foster care for **individuals w/HIV/AIDS of all ages.**

FL DD Individual Budgeting (0867.R01.00)
Provides residential habilitation, respite, support coordination, adult dental services, occupational therapy, physical therapy, respiratory therapy, skilled nursing, specialized medical equipment and supplies, specialized mental health counseling, speech therapy, transportation, behavior analysis services, behavior assistant services, dietitian services, environmental accessibility adaptations, life skills development, personal emergency response system, personal supports, private duty nursing, residential nursing, special medical home care, and supported living coaching for **individuals w/autism, individuals w/ Intellectual Disability, Developmental Disability ages 3 and older.**

FL Familial Dysautonomia Waiver (40205.R02.00)
Provides respite, support coordination, adult dental, durable medical equipment, behavioral services, consumable medical supplies, and non-residential support services for **medically fragile individuals ages 3 - 64 years.**

FL Model Waiver (40166.R05.00)
Provides respite, assistive technology and service evaluation, environmental accessibility adaptations, and transition case management for **medically fragile individuals ages 0 – 20.**

FL Traumatic Brain and Spinal Cord Injury (0342.R03.00)
Provides residential habilitation, assistive technology, attendant care, behavior programming, community support coordination, consumable medical supplies, Occupational Therapy (OT), personal adjustment counseling, personal care, physical therapy (PT), transition case management, companion care, emergency alert response system-installation, emergency alert response system-monitoring/maintenance, environmental accessibility adaptations, life skills training, rehab engineering evaluation, and transitional environmental accessibility adaptations for **individuals with brain injury ages 18 and older.**

FL Nursing Home Diversion (0392.R02.00)
Provides community support coordination, homemaker, personal care, respite, adult dental, physical therapy (PT), PT evaluation, prescribed drugs, respiratory therapy evaluation, respiratory therapy, skilled nursing, specialized medical equipment and supplies, chore, counseling, home delivered meals, massage therapy, nutritional supplements, and Personal Emergency Response System (PERS) maintenance/monitoring, and personal emergency response unit for **medically fragile individuals ages 18 and older.**

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[32] Medicaid.Gov, "Demonstrations & Waivers," https://www.medicaid.gov/Medicaid-CHIP-Program-Information/By-Topics/Waivers/Waivers_faceted.html?filterBy=Florida

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Medicaid Coverage and Other Health Care Resources

FL Long-Term Care Managed Care (0962.R00.00)

Provides adult day health, case management, homemaker, respite, attendant care, intermittent/skilled nursing, medical equipment and supplies, occupational therapy (OT), personal care, physical therapy (PT), respiratory therapy, speech therapy, transportation, adult companion, assisted living, behavior management, caregiving training, home accessibility adaptations, home delivered meals, medication administration, medication management, nutritional assessment and risk reduction, Personal Emergency Response System (PERS), and structured family caregiving for **individuals aged 65 and older, and people with physical disabilities ages 18-64.**

Managed Care[33]

- Since 2011, Florida has operated the **Statewide Medicaid Managed Care (SMMC)** in all counties. Participants can choose between a capitated managed care organization or alternative provider-sponsored networks. The plans cover all mandatory acute, primary and specialty services.
- Individuals with long term care needs that qualify for an institutional level of care receive services from two separate programs: acute and primary care services are provided through a **SMMC plan**, and long term services and supports are covered by HMOs and Provider Service Networks (PSN) participating in the **Long-term Care Managed Care Program** (also known as **Nursing Home Diversion**, operating under the authority of combined 1915(b)(c) waivers).
- In June 2013, CMS approved an amendment to Florida's Medicaid Reform waiver, now re-named the **Managed Medical Assistance Program**, **for a statewide expansion of managed care for nearly all Medicaid beneficiaries, including dual eligible beneficiaries or those eligible for both Medicaid and Medicare.**
  - The Managed Medical Assistance program provides comprehensive Medicaid services to beneficiaries. The only groups who remain exempt from managed care enrollment are women eligible only for family planning services, women eligible through the breast and cervical cancer services program, people who are eligible for emergency Medicaid for undocumented immigrants, and children receiving services in a prescribed pediatric extended care center.
  - The Medicaid Reform waiver also expanded the managed **Long-Term Services and Supports/Nursing Home Diversion program**. Mandatory enrollment was phased in statewide.

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[33] Medicaid.Gov, "Managed Care in Florida," https://www.medicaid.gov/medicaid-chip-program-information/by-topics/delivery-systems/managed-care/downloads/florida-mcp.pdf

HEALTHCARE AND HOUSING (H^2) SYSTEMS INTEGRATION INITIATIVE JACKSONVILLE
Medicaid Coverage and Other Health Care Resources

APPENDIX A: LSFHS BEHAVIORAL HEALTH ORGANIZATIONS IN DUVAL COUNTY, FL[34]

NAME OF BEHAVIORAL HEALTH ORGANIZATION	CITY
Cathedral Foundation Of Jacksonville and Urban Jacksonville dba Aging True Community Senior Services	Jacksonville
Child Guidance Center, Inc.	Jacksonville
Community Coalition Alliance, Inc.	Fernadina Beach
Community Rehabilitation Center, Inc.	Jacksonville
Daniel Memorial, Inc.	Jacksonville
Fresh Ministries, Inc.	Jacksonville
Gateway Community Services, Inc.	Jacksonville
I.M. Sulzbacher Center for the Homeless, Inc.	Jacksonville
Marlyn Enterprises of Jacksonville, Inc. dba Quality Of Life Center Of Jacksonville	Jacksonville
Mental Health Resource Center, Inc.	Jacksonville
Northwest Behavioral Health Services, Inc.	Jacksonville
River Region Human Services, Inc.	Jacksonville
School District Of Clay County Students With Emotional/Behavioral Disabilities Network (SEDNET 4)	Orange Park
Volunteers Of America Of Florida, Inc.	Petersburg

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[34] LSF Health Systems, "List of Providers," http://samh.lsfnet.org/Provider/Pages/Provider-List.aspx?View={5C35B842-3919-468A-A8E4-5DBB3A5EC605}&FilterField1=Service_x0020_County&FilterValue1=Duval