

System Performance Measures

November 2017

Measure 1: Length of Time Persons Remain Homeless

The measures are the number of clients active in the report date range along with their average and median length of time homeless across the relevant universe of projects. This includes time homeless **during** the report date range as well as **prior** to the report start date, going back no further than the October 1, 2012.

Metric 1a: This measure uses each client’s start, exit, and bed night dates strictly as entered in HMIS.

	Previous FY Universe (Persons)	Current FY Universe (Persons)	Previous FY Average LOT Homeless	Current FY Average LOT Homeless	Difference	Previous FY Median LOT Homeless	Current FY Median LOT Homeless	Difference
Persons in ES and SH								
Persons in ES, SH, and TH								

Metric 1b: This measure includes data from each client’s Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In.

Each of two measures is divided into two rows as shown in the table below, each row being a different universe of clients.

	Previous FY Universe (Persons)	Current FY Universe (Persons)	Previous FY Average LOT Homeless	Current FY Average LOT Homeless	Difference	Previous FY Median LOT Homeless	Current FY Median LOT Homeless	Difference
Persons in ES and SH								
Persons in ES, SH, and TH								

Measure 2a and 2b: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness within 6 to 12 months (and 24 months in a separate calculation)

This measure begins with clients who exited to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS system for up to two years after their initial exit.

	Total Number of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Number Returning to Homelessness in Less than 6 Months (0 - 180 days)	Percentage of Returns in Less than 6 Months (0 - 180 days)	Number Returning to Homelessness from 6 to 12 Months (181 - 365 days)	Percentage of Returns from 6 to 12 Months (181 - 365 days)	Number Returning to Homelessness from 13 to 24 Months (366 - 730 days)	Percentage of Returns from 13 to 24 Months (366 - 730 days)	Number of Returns in 2 Years	Percentage of Returns in 2 Years
Exit was from SO									
Exit was from ES									
Exit was from TH									
Exit was from SH									
Exit was from PH									
TOTAL Returns to Homelessness									

Measure 3: Number of Homeless Persons

Metric 3.1: This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMIS).

	Previous FY PIT Count	Current FY PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons			
Emergency Shelter Total			
Safe Haven Total			
Transitional Housing Total			
Total Sheltered Count			
Unsheltered Count			

Metric 3.2: This measures the change in annual counts of sheltered homeless persons in HMIS.

	Previous FY	Current FY	Difference
Universe: Unduplicated Total sheltered homeless persons			
Emergency Shelter Total			
Safe Haven Total			
Transitional Housing Total			

Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

Metric 4.1: This measures the change in earned income for adult system stayers during the reporting period.

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)			
Number of adults with increased earned income			
Percentage of adults who increased earned income			

Metric 4.2: This measures the change in non-employment cash income for adult system stayers during the reporting period.

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)			
Number of adults with increased non-employment cash income			
Percentage of adults who increased non-employment cash income			

Metric 4.3: This measures the change in total income for adult system stayers during the reporting period.

	Previous FY	Current FY	Difference
Universe: Number of adults (system stayers)			
Number of adults with increased total income			
Percentage of adults who increased total income			

Metric 4.4: This measures the change in earned income for adult system leavers.

	Previous FY	Current FY	Difference
Universe: Number of adults who exited (system leavers)			
Number of adults who exited with increased earned income			
Percentage of adults who increased earned income			

Metric 4.5: This measures the change in non-employment cash income for adult system leavers.

	Previous FY	Current FY	Difference
Universe: Number of adults who exited (system leavers)			
Number of adults who exited with increased non-employment cash income			
Percentage of adults who increased non-employment cash income			

Metric 4.6: This measures the change in total income for adult system leavers during the reporting period.

	Previous FY	Current FY	Difference
Universe: Number of adults who exited (system leavers)			
Number of adults who exited with increased total income			
Percentage of adults who increased total income			

Measure 5: Number of Persons who Become Homeless for the First Time

Metric 5.1: This measures the change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS.

	Previous FY	Current FY	Difference
Universe: Person with entries into ES, SH or TH during the reporting period			
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year			
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e., number of persons experiencing homelessness for the first time)			

Metric 5.2: This measures the change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollment in HMIS.

	Previous FY	Current FY	Difference
Universe: Person with entries into ES, SH, TH or PH during the reporting period			
Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year			
Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e., number of persons experiencing homelessness for the first time)			

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

Metrics 6a.1 and 6b.1: This measures the returns to ES, SH, TH, and PH projects after exits to permanent housing destinations within 6 and 12 months (and 24 months in a separate calculation).

	Total Number of Persons who Exited to a Permanent Housing Destination (2 Years Prior)	Number Returning to Homelessness in Less than 6 Months (0 - 180 days)	Percentage of Returns in Less than 6 Months (0 - 180 days)	Number Returning to Homelessness from 6 to 12 Months (181 - 365 days)	Percentage of Returns from 6 to 12 Months (181 - 365 days)	Number Returning to Homelessness from 13 to 24 Months (366 - 730 days)	Percentage of Returns from 13 to 24 Months (366 - 730 days)	Number of Returns in 2 Years	Percentage of Returns in 2 Years
Exit was from SO									
Exit was from ES									
Exit was from TH									
Exit was from SH									
Exit was from PH									
TOTAL Returns to Homelessness									

Metric 6c.1: This measures the change in exits to permanent housing destinations.

	Previous FY	Current FY	% Difference
Universe: Cat. 3 Persons in SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing			
Of the persons above, those who exited to permanent destinations			
% Successful exits			

Metric 6c.2: This measures the change in exit to or retention of permanent housing.

	Previous FY	Current FY	% Difference
Universe: Cat. 3 Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project			
Of persons above, count those who remained in PH-PSH projects and those who exited to permanent housing destinations			
% Successful exits/retention			

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1: This measures the change in exits to permanent housing destinations.

	Previous FY	Current FY	% Difference
Universe: Persons who exit Street Outreach			
Of persons above, those who exited to temporary & some institutional destinations			
Of the persons above, those who exited to permanent housing destinations			
% Successful exits			

Metric 7b.1: This measures the change in exits to permanent housing destinations.

	Previous FY	Current FY	% Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing			
Of the persons above, those who exited to permanent housing destinations			
% Successful exits			

Metric 7b.2: This measures the change in exit to or retention of permanent housing.

	Previous FY	Current FY	% Difference
Universe: Persons in all PH projects except PH-RRH who exited after moving into housing, or who moved into housing and remained in the PH project			
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations			
% Successful exits/retention			