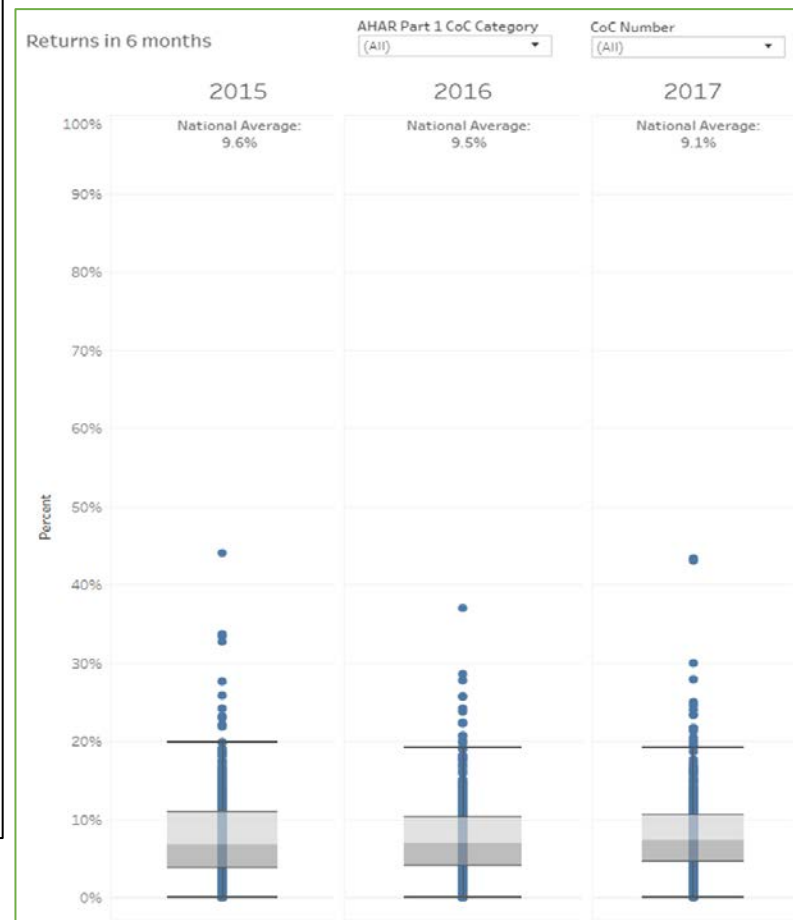
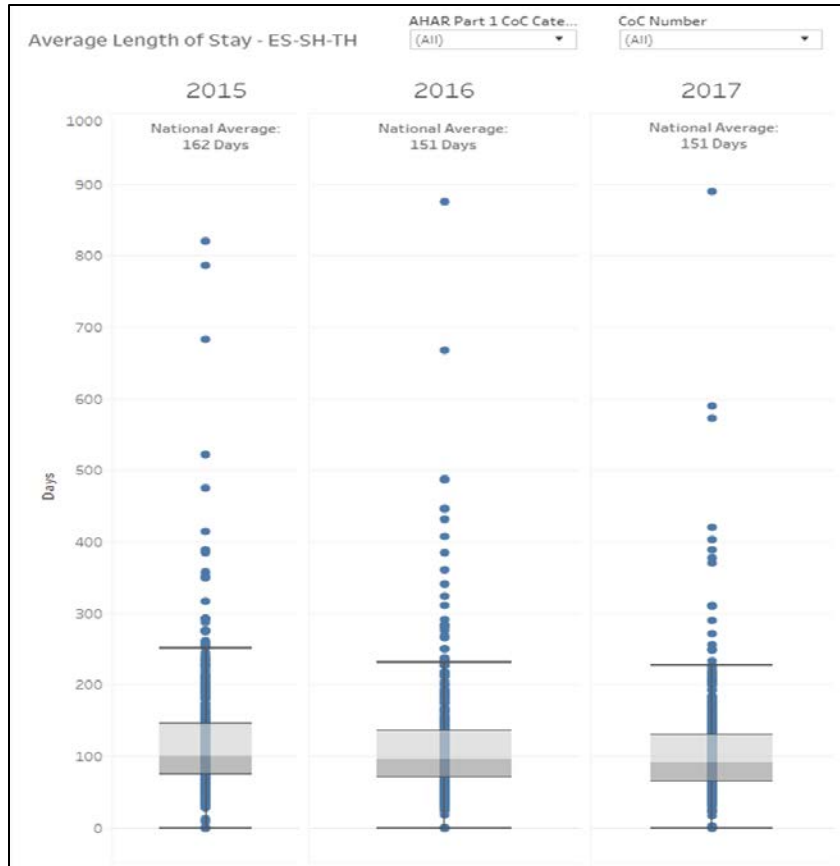


# National Summary of Homeless System Performance 2015-2017

The purpose of the [System Performance Measures \(SPM\)](#) is to encourage [Continuums of Care \(CoC\)](#), in coordination with [Emergency Solutions Grant \(ESG\)](#) Program recipients and other stakeholders, to regularly measure their progress in meeting the needs of people experiencing homelessness in their community and to report this progress to the U.S. Department of Housing and Urban Development (HUD). The results reported from CoCs for federal fiscal reporting years 2015, 2016 and 2017 are posted on the [HUD Exchange](#) and summarized below.

**Measure 1:** The length of time individuals and families remain homeless. The SPM results use records from shelter, transitional housing and safe haven stays recorded in each CoC's homeless management information system (HMIS).

**Measure 2:** The extent to which individuals and families who leave homelessness experience additional spells of homelessness. Exits to permanent housing (denominator) and returns to outreach, shelter, transitional housing, safe havens, and select permanent housing projects (numerator) are recorded in HMIS.



**National Averages for Measure 2** are derived from total counts of permanent exits (denominator) and subsequent homeless entries (numerator).

**Returns in 0 to 12 months:**

2015 National Average: 14.4%  
 2016 National Average: 14.3%  
 2017 National Average: 13.8%

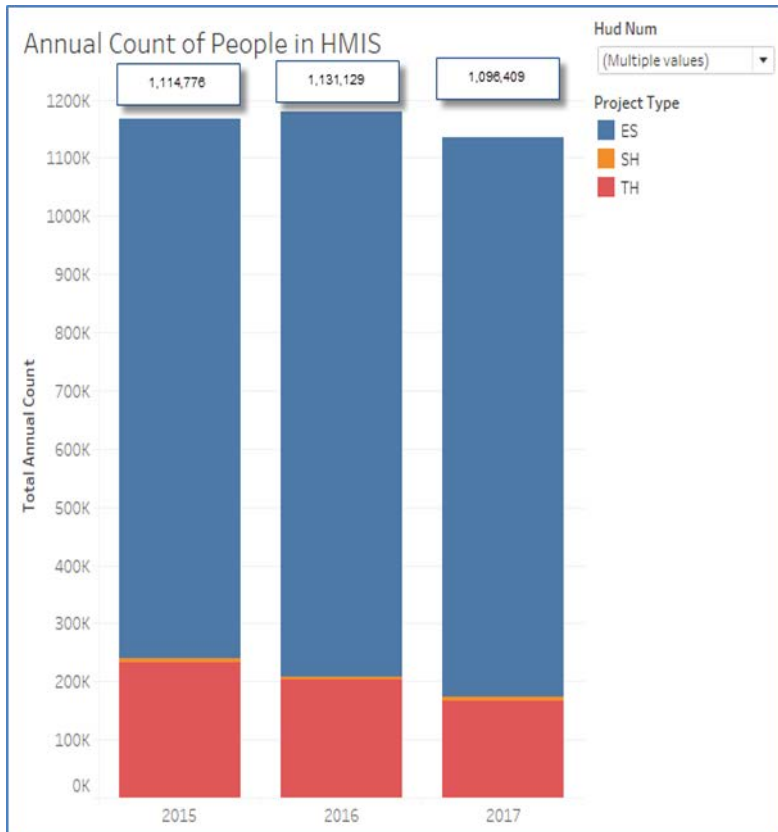
**Returns in 0 to 24 months:**

2015 National Average: 20.1%  
 2016 National Average: 20.4%  
 2017 National Average: 19.5%

The National Averages for Length of Time Homeless were calculated by multiplying: a) the Point In Time count of sheltered and unsheltered people within each CoC by b) the CoC's average length of stay from the HMIS-based SPM, and then c) dividing the sum of all CoC's calculated days homeless by the national PIT count to derive a national weighted average length of time homeless for each year.

**How to read these box-and-whisker plots:** The dots represent a single CoC, the light and dark grey areas show the first and third quartile of each set of data, with the median separating the two shades, and the whiskers extend from each quartile to the minimum below and maximum above. **To explore each dataset on this report further, the links for each measure take you to a Public Tableau page.**

**Measure 3:** Overall reduction in the number of homeless individuals and families, represented as counts of people in each year staying in emergency shelters (ES), safe havens (SH), and transitional housing (TH) projects according to HMIS.



**Measure 3** also looks at Point-In-Time (PIT) counts of homeless on the street and in shelters, safe havens, and transitional housing on a single night in January. Annual PIT count results can be found [here](#).

**Measure 4:** Jobs and income growth for homeless individuals and families, represented as counts of people with increases in earned income and total income from project start to project exit (called System Leavers).

**National Averages for Measure 4** are derived from total counts of people at project start, then a calculation of whether their income increased by the end of their project stay. If income increased, they are counted as "Increasing Income." The types of income counted in "Total Income" and "Earned Income" measures can be found in the [HMIS Data Manual](#).

**Increase in Total Income (System Leavers)**  
(chart to the right and [here](#))

2015 National Average: 35.5%

2016 National Average: 33.6%

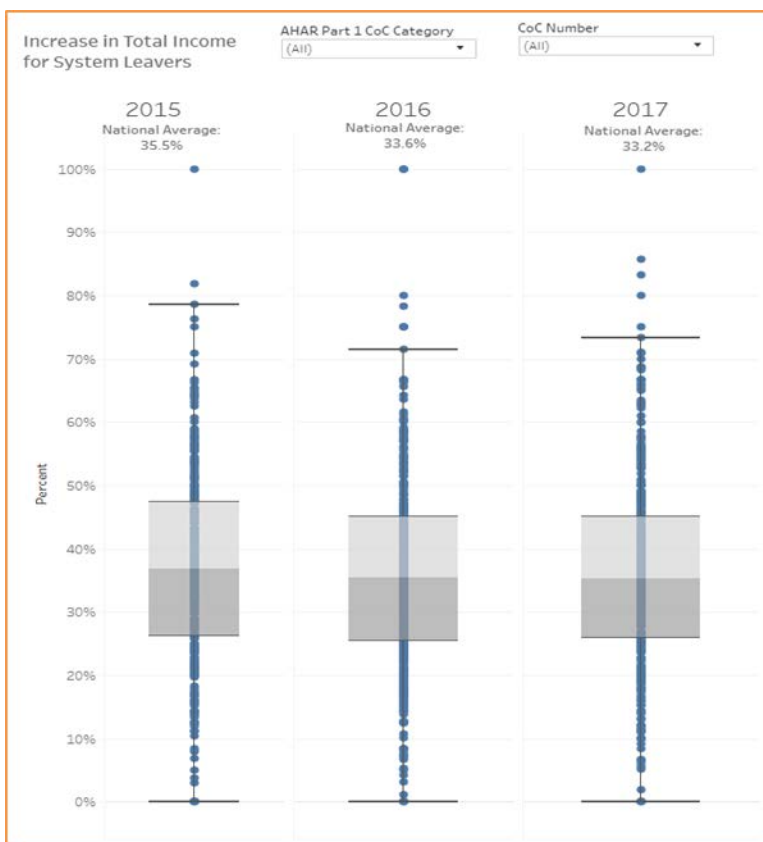
2017 National Average: 33.2%

**Increase in Earned Income (System Leavers)**  
([click here](#) for chart)

2015 National Average: 18.7%

2016 National Average: 18.8%

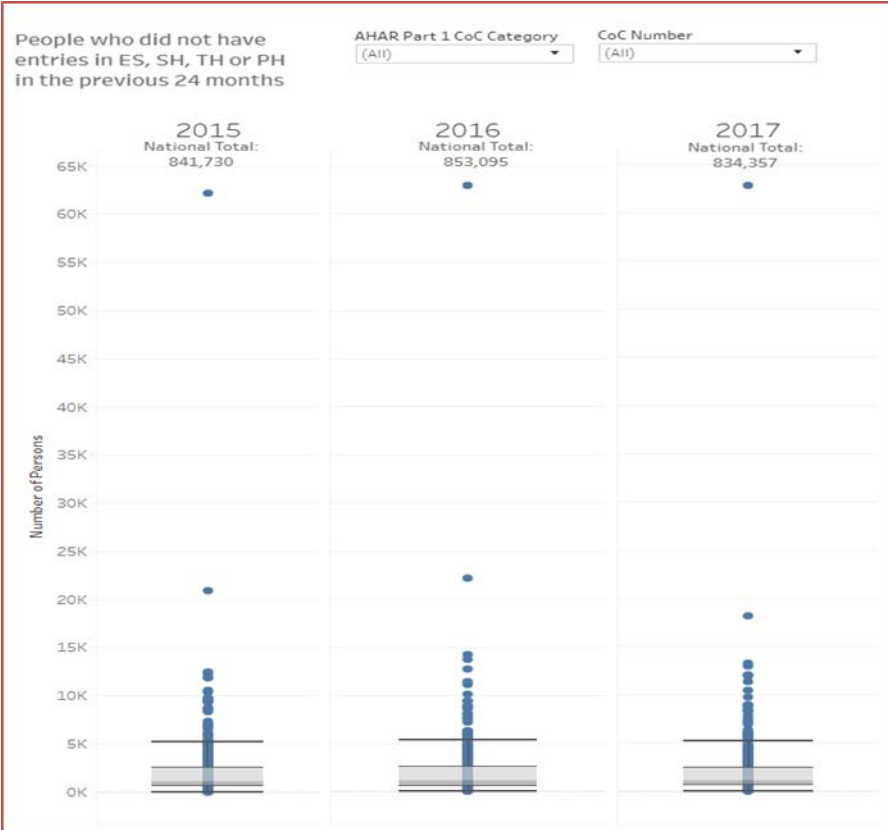
2017 National Average: 18.2%



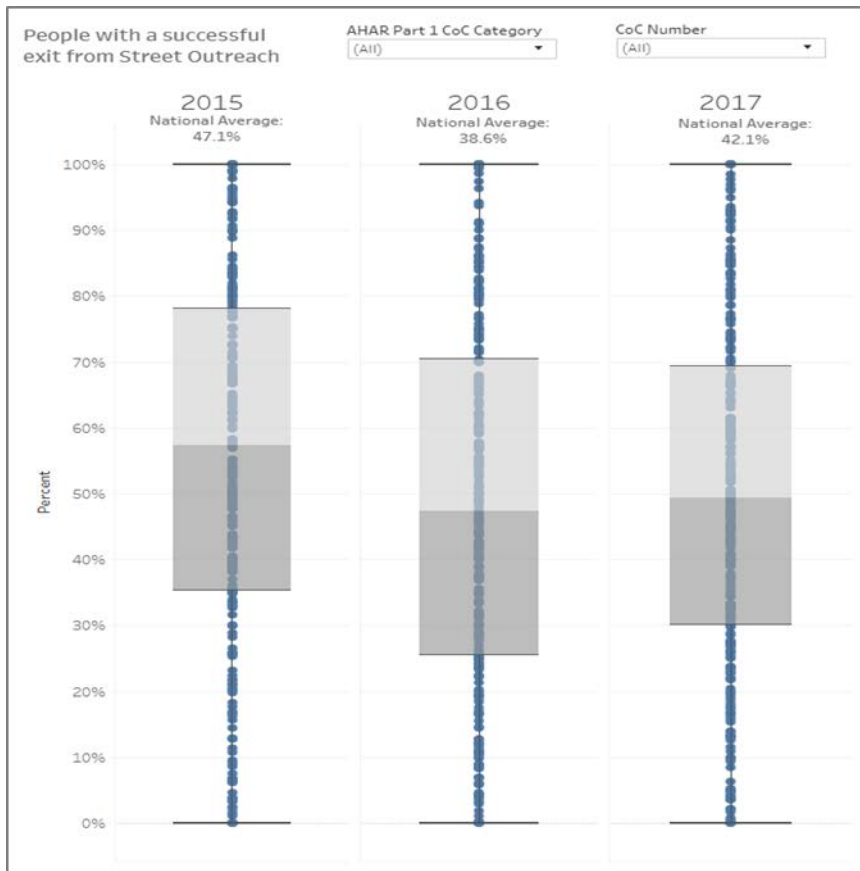
**Measure 5:** Success at reducing the number of individuals and families who become homeless, represented as counts of people without a prior entry to the homeless system according to HMIS records.

For more information on this or any other measure in this report or to learn more about HUD’s efforts to help communities end homelessness, please visit the HUD Exchange at <https://www.hudexchange.info/programs/coc/system-performance-measures/#guidance>.

To visit the Tableau Public® home page to explore more SPM results, please visit <https://public.tableau.com/profile/system.performance.measures.hud.public.data#!/>



**Measure 7a:** Successful placement from street outreach, represented as counts of people with positive exits recorded in HMIS.



To view the list of “Permanent Housing” and “Temporary Housing” options, please see the [HMIS Data Manual](#).

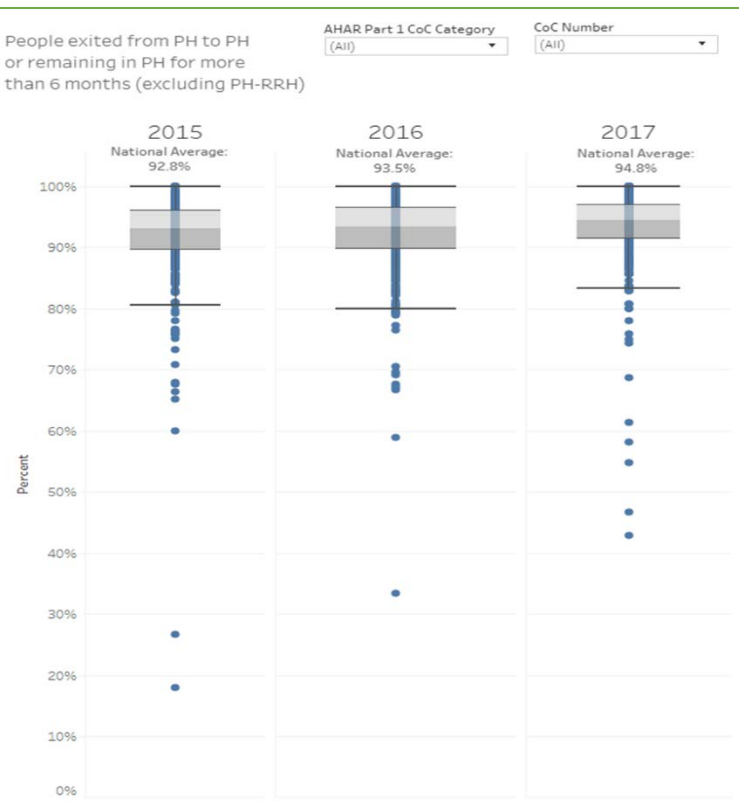
Unlike other housing projects, a “positive exit” from street outreach projects includes exiting to shelters, transitional housing, or safe haven projects because they are viewed as an improvement over living on the street.

**Measure 7b1:** Successful housing placement to a permanent housing destination from Emergency Shelter, Transitional Housing, Safe Haven, or Rapid Re-housing projects.

To view the list of “Permanent Housing” options, please see the [HMIS Data Manual](#).



**Measure 7b2:** Successful housing placement to a permanent housing destination from Permanent Housing projects not including Rapid Re-Housing (captured in 7b1), and also including people who stay in Permanent Housing projects longer than 6 months.



To view the list of “Permanent Housing” options, please see the [HMIS Data Manual](#).