



Know Before You GO!

HUD Housing Counselor Certification Exam Checklist



Preparing for the Certification Exam

- Create an account on www.hudhousingcounselors.com
- Online proctored exam costs \$60 and an in-person proctored exam costs \$100
- Check your system requirements for online proctoring
- Before scheduling your exam, test equipment compatibility, which includes checks for webcam, microphone, and internet speed
- Review the Test Taker Guide and the System Requirements Guide for online testing

Registering and Scheduling an Examination

- Exam registration, cancellations, and changes are handled through your www.HUDHousingCounselors.com account
- Avoid no show fees!
- For both online and onsite exams, the Exam Status Center provides access to exam details and allows you to reschedule, cancel or change the mode of delivery of your exam
- Online proctored exams - check your system requirements; test the exam calculator; review the Test Taker Guide for key information
- Onsite proctored exams at a test center - search for a testing center location for in-person appointments

Taking the Exam

- Prior to exam launch, you should have already downloaded the Sentinel software and completed your Biometrics enrollment
- No books, papers, or other reference materials are allowed
- No use of paper or writing utensils during the exam
- No electronic devices of any kind are allowed
- Kryterion will administer the exam only on the scheduled date and time
- Candidates will have access to an online calculator during exam